



1-800-779-2102

Mon – Thurs: 8:00am - 5:00pm | Friday: 8:00am - 4:00pm CST

INSPECT YOUR PRODUCT FOR DAMAGE & MISSING PARTS BEFORE PROCEEDING TO INSTALLATION

PROCEDURE FOR RETURNS OR MISSING HARDWARE

-PLEASE CONTACT THE ORIGINAL POINT OF PURCHASE FOR:
SHIPPING DAMAGE, RETURNS, OR WARRANTY CLAIMS

-CONTACT DEE ZEE DIRECTLY FOR MISSING PARTS OR HARDWARE

WWW.DEEZEE.COM

REGISTER YOUR PRODUCT ONLINE: www.deezee.com/registration

VIEW INSTRUCTIONS ONLINE: www.deezee.com/instructions

⚠ WARNING: Cancer and Reproductive Harm
www.P65Warnings.ca.gov

Operating, servicing, and maintaining a passenger vehicle can expose you to chemicals such as lead, phthalates, engine exhaust, and carbon monoxide that are known to the State of California cause cancer and birth defects or other reproductive harm. To minimize exposure, service your vehicle and its accessories in a well-vented area and wear gloves or wash your hands frequently.



DEE ZEE, INC. WARRANTY AGREEMENT

Dee Zee, Inc. guarantees the original purchaser a limited lifetime warranty against manufacturer defects in materials, workmanship, and design under normal use, excluding damage resulting from road hazards such as gravel or other debris, product misuse, improper installation, impairments from accidents, product modifications, improper repairs, spills, vandalism, product neglect, or acts of God.

This warranty applies only to the original purchaser of new product(s) and is limited to the replacement of genuine Dee Zee products. Modification of any kind to Dee Zee products voids all warranty coverage. Warranty does not include electrical components, installation, cost of removal, labor, transportation costs, loss of use, inconvenience, or consequential damages.

WARRANTY COVERAGE - MATERIALS & WORKMANSHIP

LIMITED LIFETIME WARRANTY:

- STAINLESS STEEL: Side Steps, Grill Guards, Bull Bars, Bed Caps, and Side Rails
- ALUMINUM: Side Steps, Running Boards, Storage Boxes, Transfer Tanks, Bed Protection, Side Rails, Invis-A-Racks, and Cab Racks
- PLASTIC: Storage Boxes
- OTHER: Front and Rear Bumpers

THREE-YEAR WARRANTY:

- POWDER-COATED / E-COATED STEEL: Side Steps, Running Boards, Storage Boxes, Transfer Tanks, Cab Racks, Sport Bar Ladder Racks, Cargo Carriers, Mounting Brackets (NX, Rough Step, and Bumper Guards only)
- OTHER: Tailgate Assist, Bed Mats, Floor Mats, Auxiliary Fuel Connection Kits, and All Products Not Otherwise Listed Individually

WARRANTY COVERAGE – FINISH PROTECTION

The finish of all Dee Zee products is covered for one-year (1) from the date of purchase. Dee Zee products have a high quality finish that must be cared for and maintained like any other exposed finish on the vehicle. Protect the finish with non-abrasive automotive wax (e.g. Pure Carnauba) on a regular basis. Applying soaps, polishes, or waxes that contain an abrasive compound may scratch the finish and leave the exposed material susceptible to corrosion.

WARRANTY COVERAGE – COMPONENT PARTS

Operational items such as shocks, latches, hinges, and wear items including, but not limited to, mud flaps, step pads, toolbox tray, end caps, hardware, seals, etc. have a one-year (1) warranty. Replacement component parts can be ordered via credit card (MasterCard or VISA) by calling 1-800-779-2102. All replacement parts are non-returnable and non-refundable.

GPI® FUEL PUMPS & ACCESSORIES

All Great Plains Industries (GPI) products, including transfer tank pumps and fuel meters are covered by GPI's warranty policies. Dee Zee's warranty terms do not apply to GPI products. To submit a warranty claim, please contact GPI at 1-800-835-0113 or visit www.gpi.net.

WARRANTY SUBMISSION PROCEDURE

All warranty claims will be initiated at the place of purchase. The original purchaser will be required to present the original sales receipt with purchase date shown and provide photographs of the defect.

In the event the originally purchased product style is no longer available, Dee Zee will warranty the defective part with a current equivalent. If a comparable product is no longer available, the product would be returned to the store of purchase for a refund or the applicable cost difference can be paid to choose an alternate style.

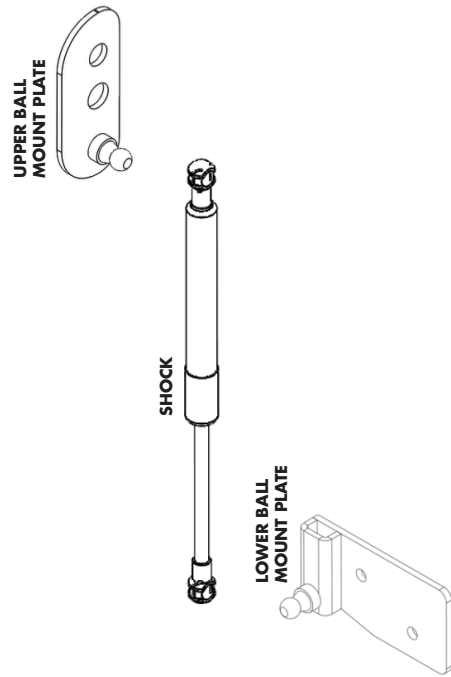
DISCLAIMER

All products are sold as appearance accessories and should not be relied upon as protection for the vehicle or its occupants in the event of an accident. Vehicles equipped with a supplemental restraints system (air bags) deployed by impact and collision avoidance systems should not be modified in any way. Always consult the vehicle manufacturer if you have any questions regarding supplemental restraint systems and sensors.

Buyer must accommodate front and rear sensors during product installation and assumes all risk should these be tampered, rerouted, severed, or disconnected. This includes disabling visual, audio, or vibration alerts into the cab. Buyer assumes all risk and responsibility for wiring any supplemental auxiliary lights.

Buyer assumes all risk, liability, and cost for the installation and use of Dee Zee products. Dee Zee, Inc. assumes no liability for injury, loss, incidental or consequential damages in the event of an accident.

PARTS INCLUDED



PARTS LIST

- SHOCK 1
- UPPER BALL MOUNT PLATE 1
- LOWER BALL MOUNT PLATE 1
- MYLAR 1

TOOLS REQUIRED:

- 13MM WRENCH
- 10MM WRENCH

STEP 1

*** NOTE: THIS PRODUCT CAN ONLY BE INSTALLED ON THE DRIVER'S SIDE.**

Remove the two bolts nearest to the truck bed using a 10mm wrench (driver's side).



STEP 2

Line up the larger plate to the exposed holes with the ball mount positioned closest to the truck bed. Use the bolts removed in step one and fully tighten.



STEP 3

Move to the second attachment point on the body of the truck bed near the brake light (driver's side). Remove the factory bolt securing the tailgate safety tether using a 13mm wrench.



STEP 4

Using the same hardware, slide the existing bolt through the smaller mounting plate. The ball mount should be on the bottom as shown in the picture. Tighten fully.



STEP 5

A Mylar sheet has been provided to help prevent components from rubbing against the truck bed and tailgate in the event that any part becomes loose. Using scissors, cut the mylar to the size needed. Apply the mylar to the truck bed and tailgate where tailgate assist components will be in close proximity during opening/closing. The red lines show the area where the mylar has been installed.



The vehicle shown is an example of how the mylar can be installed. Your vehicle may differ from the vehicle shown.



STEP 6

Install the narrow end of the shock onto the lower plate.



STEP 7

Install larger part of the shock onto the upper plate.



FAQ's

Can the Tailgate Assist be installed on the passenger's side?

No. The unit will not work on the passenger side of the truck bed. Installing the tailgate assist on the passenger side can cause the tailgate to come off the truck.

Are there installation videos?

Yes. All installation videos can be viewed at: www.deezee.com/tailgateassist

DEE ZEE, INC. WARRANTY COVERAGE

Dee Zee, Inc. guarantees the original purchaser a limited warranty against manufacturer defects in materials, workmanship, and design under normal use.

Tailgate Assist has a 3-year limited warranty. Operational and wear items such hardware have a one-year (1) warranty. To read the complete warranty policy for your product visit: www.deezee.com/warranty

Buyer assumes all risk, liability, and cost for the installation and use of Dee Zee products. Dee Zee, Inc. assumes no liability for injury, loss, incidental or consequential damages in the event of an accident.

WARRANTY & RETURN SUBMISSION PROCEDURE

Please contact the original point of purchase for: shipping damage, returns, or warranty claims. Contact Dee Zee directly for missing parts or hardware.

All warranty claims will be initiated at the place of purchase. The original purchaser will be required to present the original sales receipt with purchase date shown and provide photographs of the defect.

DZ 43103 CHEVY/GMC TAILGATE ASSIST 2019+ SILVERADO/SIERRA 1500



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